

Quality and Convenience: Services You Can Rely On

HTH Worldwide Members benefit from HTH's ability to pay contracted providers directly for services. Now you can access care worldwide, without hassles or red tape.

Claims Process **outside the U.S.** (1-2-3)

HTH contracts with world class providers in over 180 countries. By visiting a contracted doctor or facility, HTH is able to arrange direct billing* and help member's to avoid having to pay up front for services.

3 easy options to arrange medical services and enjoy **HTH Direct Billing**:

1. **Visit** our [Member Services](#) area and log in
2. **Call** 1 + 610-254-8769 for assistance
3. **Email** globalhealth@hthworldwide.com with your request

*Please note: direct billing may not be available in every situation.

You are free to use providers outside of the [HTH Community](#). When you do so, please pay for outpatient services and submit a claim to HTH Worldwide. Upon request, HTH will make our best effort to guarantee payment directly to a non-contracted facility.

Claim Form: [Outside the U.S. Claim Form](#)

Claims Process **inside the U.S.** (Broad, Deep PPO Access)

Benefit from access to one of the largest U.S. networks available. The Aetna Passport PPO offers more than 700,000 doctors and 4,400 hospitals for you to choose from.

1. Simply show your ID card at time of service
2. Pay the required co-pay or deductible

Visit [Aetna Passport PPO](#) to view the network.

You are free to use providers outside of the Aetna Network. Most providers will bill HTH directly in these instances. Use of a non contracted provider may result in a reduction in [benefits](#).

Claim Form: [Inside the U.S. Claim Form](#)

Additional Information and Resources

For claims submission instructions, visit: [Global Citizen Claim Submission](#)

Questions? To check status of a claim:

Call toll-free from the US 888.243.2358; OR collect from outside the US +1.610.254.8769 OR Email: customerservice@hthworldwide.com